

DEPOSIT

1. Every booking has a service fee of 10€ for each reserved camping pitch
2. After having received our booking confirmation by email, your reservation will become effective only on payment receipt of 110€ deposit for one week stay and of 160€ for two weeks stay and more weeks stay, for each confirmed camping pitch.
reference: last name and first name, arrival date and number of reservations.
3. If no payment is receipt within six days, your reservation will be cancelled
4. The booked and by deposit payment confirmed camping pitch is guaranteed till 08:00 p.m. of the booked day of arrival. If no notification by email has been sent the campsite operator has the right to then re-rent the camping pitch.
5. Every change to the original and by payment confirmed booking must be communicated at the latest 30 days prior the booked arrival. A service fee of 10 € occurs.

CANCELLATION

6. Cancelling by email notification at least 60 days or more prior the booked arrival, the entire deposit less a service fee of 20€ will be refunded
7. Cancelling by email notification less than 60 days but at least 30 days prior the booked arrival, 50% of the deposit less a service fee of 20€ will be refunded
8. Cancelling by email notification less than 30 days prior the booked arrival the deposit will not be refunded; in this case a voucher of 20€ is given.
9. No refund in case of late arrival or early departure