

## **Deposit**

- 1.) After having received our booking confirmation by email, your reservation will become effective only on payment receipt of 150 € deposit for each confirmed camping pitch. For payment please use the virtual link or alternatively by bank transfer. If no payment is receipt within 3 days your reservation will be cancelled
- 2.) Every booking has a service fee of 10 € for each reserved camping pitch.
- 3.) The booked and by deposit payment confirmed camping pitch is guaranteed till 8 P.M. of the booked day of arrival. If no notification by email has been sent the campsite operator has the right to then re-rent the camping pitch.
- 4.) Every change to the original and by payment confirmed booking must be communicated at the latest 30 days prior the booked arrival. A Service Fee of 20€ occurs.

## **Cancellation**

- 5.) Cancelling by email notification at least 90 days or more prior the booked arrival, the entire deposit less a service fee of 50€ will be refunded
- 6.) Cancellation by e-mail notification with less than 90 days but at least 60 days before the booked arrival, 50% of the deposit will be refunded
- 7.) Cancelling by email notification less than 60 days prior the booked arrival the deposit will not be refunded; in this case a voucher of 50€ is given that can be spent in the current season
- 8.) No refund in case of late arrival or early departure.